

Automated Arrivals – What should I use to clean my kiosk?

General information

Keeping the kiosk clean on a regular basis will enhance the User experience and ensure the kiosk is presented at its best. Always ensure you disconnect the kiosk prior to cleaning.

Identifying your kiosk

There are three different manufacturers who provide the Automated Arrivals kiosks and the cleaning instructions vary depending on what type of kiosk you have.

IBM Kiosks



Kiosks looking like the picture above are designated as IBM kiosks, these come in wall mounted and desktop versions. Depending on the version of IBM kiosk you have it may have a clear plastic surround.

Screen and Housing

The manufacturer of this type of kiosk recommends using non-abrasive cleaner. Do not apply cleaning solution directly to the screen. Always spray the cleaner onto a clean cloth and then wipe the screen. Wipe gently across the surface.

Plastic surround

For the acrylic plastic surround of the screen you should use screen cleaning wipes, available at most computer and electronics suppliers.

Metal side bars

Some of the kiosk stands have metal side bars. These are made from stainless steel. Any normal stainless steel cleaner can be used for these.

Option 100 kiosks



Kiosks looking like the picture above are designated as **Option 100**. These come in *wall-mounted* and *desktop* versions. The wall-mounted version comes without a base.

Screen

BNR, the manufacturer of this type of kiosk recommends using **screen cleaning wipes**, available at most computer and electronics suppliers.

Casing

BNR, the manufacturer of this type of kiosk recommends using **furniture polish**, available at most cleaning suppliers and supermarkets.

Option 200-500 kiosks

Option 200	Option 300	Option 400	Option 500	Option 500 Slimline
				

The pictures above illustrate kiosks manufactured by Future Generations Services (FGS). They have the following advice for cleaning the products.

Screen

FGS, the manufacturer of these kiosks recommend that **'Safe Clean'** wipes are used. These are available from most stationary companies. They also state that **no products containing ammonia or abrasive cleaning agents** are used to clean the touch screen.

Perspex Surround

FGS, the manufacturer of these kiosks recommend that **polymer based domestic furniture polish** be used to clean the Perspex enclosure of the kiosk. They also state that **no products containing alcohol or solvent**

based cleaning agents should be used to clean the surrounding Perspex. This is because use of such products causes staining and damage to the material.

Questions?

If you have any questions on the topics covered in this document, please contact **Egton Support** at support@egton.net or call on **0845 125 5530**.

Associated documentation

None.

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