

## EHSSB partners with Egton to ensure sensitive data remains confidential

**The storage of sensitive data on mobile technology is a hot topic at the moment. The Eastern Health and Social Services Board (EHSSB) in Northern Ireland was quick to recognise this and turned to Egton to upgrade and encrypt laptops across their EMIS practice base.**

Egton is partnered with Pointsec, the providers of industry leading encryption software for mobile data protection, and can provide a solution that uses **strong encryption (256 bit AES)** to ensure that user credentials and confidential data remain private, enabling healthcare organisations to embrace today's mobile technology, without compromising security.



*EHSSB's head office in Belfast*

Early meetings between Egton and EHSSB determined that the Health Board needed to procure 80 new laptops, to encrypt 50 existing laptops and to install Portable EMIS onto all but a few of these devices.

Egton has a wealth of experience when it comes to large scale IT hardware upgrades and was able to utilise this to put into place a comprehensive, project managed solution.

Egton has strategic partnerships with many best of breed IT hardware manufacturers and used these relationships to secure best value for EHSSB. The new laptops were installed to a pre-agreed standard, loaded with the latest anti-virus software and Portable EMIS, and encrypted to the latest secure standards.

Once configured, Egton delivered each of these laptops to individual practices within the EHSSB region, taking the hassle of distribution away from the Health Board.

### Secure pick-up and delivery

The large scale project included the installation of encryption software onto existing laptops within the region. For any Health Boards or Primary Care Trusts wishing to encrypt mobile technology across their region, Egton can provide a courier service that collects laptops from pre-agreed locations, securely transports the laptops back to our head office, install the software and deliver them back to the customer.

Egton provided this service to EHSSB and supported this process with a responsive tracking system. Upon collection, Egton assigned each piece of equipment with a unique asset number and added these details onto Egton's fault logging web portal. This system proved extremely useful to both the HB and the practices, enabling them to track the individual laptops and have an idea of when they would be returned.

Egton's extensive resources also enable our customers to take advantage of world-class support services. Egton continues to provide practices within EHSSB with remote support to resolve any password related problems and, because Egton securely hold recovery files at our head office, if any laptops become unstable, Egton can access the laptop and repair it.

**“We were very pleased with the way in which this complex project was managed”**

**Norman Brown,  
GP IT Manager,  
EHSSB**

## A fully managed service

Norman Brown was impressed with the end-to-end project managed solution that Egton provided: “A general awareness and concern in regard to the potential data security issues if an unencrypted laptop was lost or stolen, combined with several examples highlighted in the media during the previous few months, meant that we needed to begin looking at the way that data was stored on our portable media.

“We chose Egton because they had a suitable product, which met the required standards, and because we were able to combine this with the introduction of Portable EMIS.

“We prefer, where feasible, to use the clinical supplier for items directly relating to the clinical system and have always found EMIS and Egton to be competent and reliable suppliers.

“A further attraction was the fact that Egton provides a fully managed service, dealing with all practice queries, including lost passwords, reducing the administrative workload for us.

“We were very pleased with the way in which the project was managed. It was quite a complex operation in that some of the laptops were new purchases, whilst others were already being used and had to be collected from practices, and transported to and from Egton's headquarters. In addition, Egton also looked after all of the engineering and training involved in the project.

“We were also very impressed with the work carried out by the local Egton engineer during this project, and with the overall coordination of local and central activities.”

## Further information

For information on how Egton can ensure confidential data on your portable media remains safe and can project manage hardware upgrades within your region, call **0845 124 5245**.

Alternatively, visit [www.egton.net](http://www.egton.net)