



## Warranty Provision

### Manufacturer's warranty repairs, by the IT professionals

Leading manufacturers often use third party companies to facilitate repairs to equipment that is covered by their manufacturer's warranty. These companies are best-of-breed break-fix organisations who must consistently achieve the highest standards to be awarded a partnership.

As Warranty providers for HP, Kyocera, Fujitsu-Siemens, and Brother UK, Egton are able to perform warranty repairs for the majority of equipment provided by these manufacturers. For the customer there are no cost implications, no contracts to sign, you simply call **0845 125 5530** and one of our highly skilled technical operatives will take ownership of the incident.

*Egton is accredited as warranty repair specialists by a host of best-of-breed manufacturers*

#### Who are Egton?

Over the past twenty years, Egton has developed an enviable reputation for supplying first-class products and services to the primary healthcare market.

Egton specialises in the supply of ICT infrastructure, application software and value-added services to healthcare, education and other public and private sector organisations. Our range of highly tailored products and services, coupled with our knowledge and experience, makes us the ideal IT partner for any organisation.

Egton has in excess of **85 high-skilled, fully trained engineers** based around the UK. All engineers are equipped with a boot stock of tools and equipment and are ready to provide organisations with rapid and reliable support.

Our engineers are supported by Egton's Telephone Support Desk, manned by **50 highly trained and experienced technical consultants**. With over 95 per cent of calls answered within 30 seconds, our Telephone Support Desk is ready to provide you with effective, fast and responsive information and diagnosis.

Where a back-to-base repair is required, Egton Service Centre is accredited as an authorised warranty provider by a number of best-of-breed IT manufacturers. As standard, we collect your faulty equipment, aim to have this equipment repaired within 48 hours and return your equipment back to your organisation. Furthermore, Egton has a Logistics Centre that holds in excess of £1/2 million of components, significantly reducing equipment down-time and allowing you to focus on your core business activities.

All of this demonstrates, that when you are thinking about warranty repairs, you need to be thinking Egton.



Ensure warranty repairs to your equipment is in safe hands, call 0845 125 5530.

Alternatively, visit [www.egton.net](http://www.egton.net) for information about Egton's products and services.