

About us

We are Egton, our address is Stafford House, Leathley Road Industrial Estate, Hunslet, Leeds, LS10 1BG. We are a division of Egton Medical Information Systems Limited, which is registered in England. No 2117205. Registered Office: Park House Mews, 77 Back Lane, Off Broadway, Horsforth, Leeds, LS18 4RF. You can telephone us on 08701 215 215 or fax us on 08701 215 216 (both are National call rate numbers).

If you have any complaints about our service or any goods or services you purchase from us please contact customerservice@egton.net or call us on the numbers listed above or write to our Leathley Road address. For any support queries please email support@egton.net or call us on the numbers listed above or write to our Leathley Road address.

These Terms and Conditions tell you the rights and obligations you have. Please read these carefully. You may have other rights granted by law and these Terms and Conditions do not affect these.

We advise you to print and keep safe a copy of these Terms and Conditions.

Purchasing From Us

To purchase from us you must be over 18 and resident in the United Kingdom. We can ship to certain countries outside the United Kingdom on request. By submitting your order you are offering to buy the goods and allowing us to use your personal details for the purposes of supplying goods (including passing your details onto couriers and other subcontractors). We will not use your details for other purposes without asking your consent and you may ask that your details are removed from our system by writing to the address above. We are not obliged to supply the goods to you until we have confirmed acceptance of your order and this is when the contract is made. You do not own the goods until we receive payment in full. If you discover you have made a mistake with your order please contact Customer Care immediately. Please do this before we confirm your order.

If you order software from us you will also be bound by the terms of the software licence supplied with the software. Prices are checked regularly however if we find the price has changed when we receive your order we will contact you and ask if you wish to proceed.

Delivery & Damages

We aim to deliver goods to you within the time indicated by us but we cannot give an exact delivery date. We also may deliver the goods in several consignments but will not charge any extra delivery for this. If we have not delivered the goods within 30 days of expected delivery then you may cancel the contract. We will refund any money paid by you.

We will supply goods that are free from defects in materials and workmanship for a period of 12 months (or longer if required by law) from the date of delivery. You should inspect the goods when you receive them for defects or damage. If you find a defect or damage you must tell us as soon as possible and we will arrange for their return to us, or the manufacturer at no cost to you. If the goods are found to be damaged prior to delivery to you, or defective, we will at our option repair or replace the goods or refund the price paid by you.

You have the right to cancel this contract for no reason at all and without penalty. Please note your right to cancel does not apply to Software, Video or Audio recordings that have been opened.

Business Customers

If you are a business or if the goods are used wholly or in part for business purposes we shall not be liable to you for any business loss including loss of profits (whether direct or indirect) business data, revenue, goodwill, or incidental, or consequential loss that you may suffer as a result of the purchase of goods from us. Any other liability shall be limited to the price paid for the goods. We do not exclude our liability for fraud or for death or personal injury. For our performance time is not of the essence.

Other Information for Consumers

A copy of these Terms and Conditions and your order may not be kept by us, and so we advise you to print a copy of them for your information in the future. Any contract between us and you shall be governed by English law and the courts of England and Wales shall have non exclusive jurisdiction over any dispute. All dealings, correspondence and contacts between us shall be made or conducted in the English language. If you have a credit account with us payment is due 14 days after the date of our invoice and we may charge interest for late payment calculated daily at 4% above Barclays Bank base rate both before and after judgment.

If you are a consumer you have the right, in addition to your other rights, to cancel the contract (other than for video, audio or software products which have been unsealed by you) and receive a refund. You must inform us in writing of your desire to cancel within seven working days starting on the day after the day the goods are delivered to you. You must return the goods to us at your cost and we advise you to ensure the goods are adequately insured during any return journey.

Modification of These Terms & Conditions

We reserve the right to change the terms, conditions, and notices under which this sale is offered. This right shall not effect the existing terms and conditions accepted by you upon making a legitimate purchase offer with Egton.

| tel 08701 215 215 | fax 08701 215 216 | mail@egton.net | www.egton.net

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