

Packaging your faulty automated arrivals kiosk

The kiosk can be easily damaged during carriage because of the design. To prevent this, you should package your kiosk as securely as possible.

If you still have the original packing for the kiosk, please place the kiosk in the box and cushion it as appropriate with the materials provided. If you do not have the original packaging, then Egton Support can despatch this to you.

Ensure that the kiosk is surrounded on all sides by the bubble wrap provided. Egton recommends that you line the box with a layer of bubble wrap before placing the kiosk in the box. After you have done this, place the kiosk facing up inside the box. This is very important as the kiosk can slide in transit and this can result in scratches to the unit. When you have placed the kiosk in the box, surround the unit in bubble wrap to ensure that there is as much protection and as little movement as possible, please also ensure that the plug is not touching the screen.

Note: If you have the original packaging that came with your kiosk it most likely will have contained some polystyrene inserts to support the unit. It is important that you use these when packaging any kiosk that came with inserts.

When you have packaged the kiosk, seal the box with tape to secure the unit inside.

Contact Egton Support on 0845 125 5530, and quote your site number. Egton will arrange the collection of the unit if it is under maintenance.

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